



# NEWSLETTER

September  
2025

## UPDATE FROM CARE CONSULTANCY ASSIST

**SUMMER OFFER**  
**\* 10% OFF**

- ALL REGISTRATION CHANGES
- CONSULTANCY
- ALL NEW REGISTRATIONS

\* All Instructions agreed with the first invoice paid between 21st July and 31st August  
\* NMWLP Members discount 10% will get 15%  
\* Offers valid on full price services only

OFFER CONTINUED  
UNTIL 30<sup>TH</sup>  
SEPTEMBER 2025

CONGRATULATIONS  
TO ANOTHER 4  
CLIENTS  
SUCCESSFULLY  
REGISTERED IN  
AUGUST  
100% SUCCESS

### \*\*CHANGES TO DATA PROTECTION LAWS\*\*

**DUAA (Data Use and Access Act 2025) changes come into force through 2025/26. If your policies, procedures, and website do not include changes they are out of date.**

We can help with a new DUAA compliance pack coming soon.  
Visit our website for a FREE helpful guide.

To align with UK law, you should:

1. Incorporate DUAA provisions around automated decisions, complaints processes, cookie consent, and international transfers.
2. Monitor commencement regulation updates — guidance is rolling out through late 2025 and into 2026.
3. Keep watch on secondary legislation and ICO guidance to operationalize changes.

### \*\*\*\*\* NEW SERVICES\*\*\*\*\*

- ✓ CCQ Training and Compliance Workshops
- ✓ CQC Report Detailed Analysis and Targeted Support
- ✓ Monthly CQC and Good Governance Webinars

### JOIN OUR PRIVATE FACEBOOK GROUP VIA THE CARE CONSULTANCY ASSIST FACEBOOK PAGE

where you can discuss and chat anything CQC with our other providers and clients.



## UPDATE FROM THE CQC

Visit our web site for the full CQC update and our comprehensive range of support.

Over the past 4 months, the CQC have met with hundreds of providers representing all the sectors they regulate as part of their regional roadshows. They have now completed this piece of work and have had discussions and feedback in relation to the assessment process.

You told the CQC .....

- The provider portal is difficult to access, navigate, and trust.
- Notifications and registrations feel clunky, repetitive, and prone to error.
- Access issues — especially for larger organisations — make coordination difficult.
- There is a need for dashboards, better status tracking, and clarity on what's been submitted and where things stand.
- Support is too limited — you want live chat, and clearer guidance.

Before we improve, you urged us to pause and reflect, to “stop and think,” not just “plough on.” You want a system that feels designed for you, developed in co-design, with your needs at its core...

To read the full latest updates from the CQC

- [Our August update on what we are doing to improve](#)
- [Blog: Chris Day - Rebuilding regulation: What we have heard — and where we go next](#)
- [Improving how we work: find out about our improvement plan and how you can get involved](#)

The CQC are on target to meet their 9000-assessment target from April 25 to Sept 26. To date they have completed 2108 assessments.

[www.careconsultancyassist.com](http://www.careconsultancyassist.com)